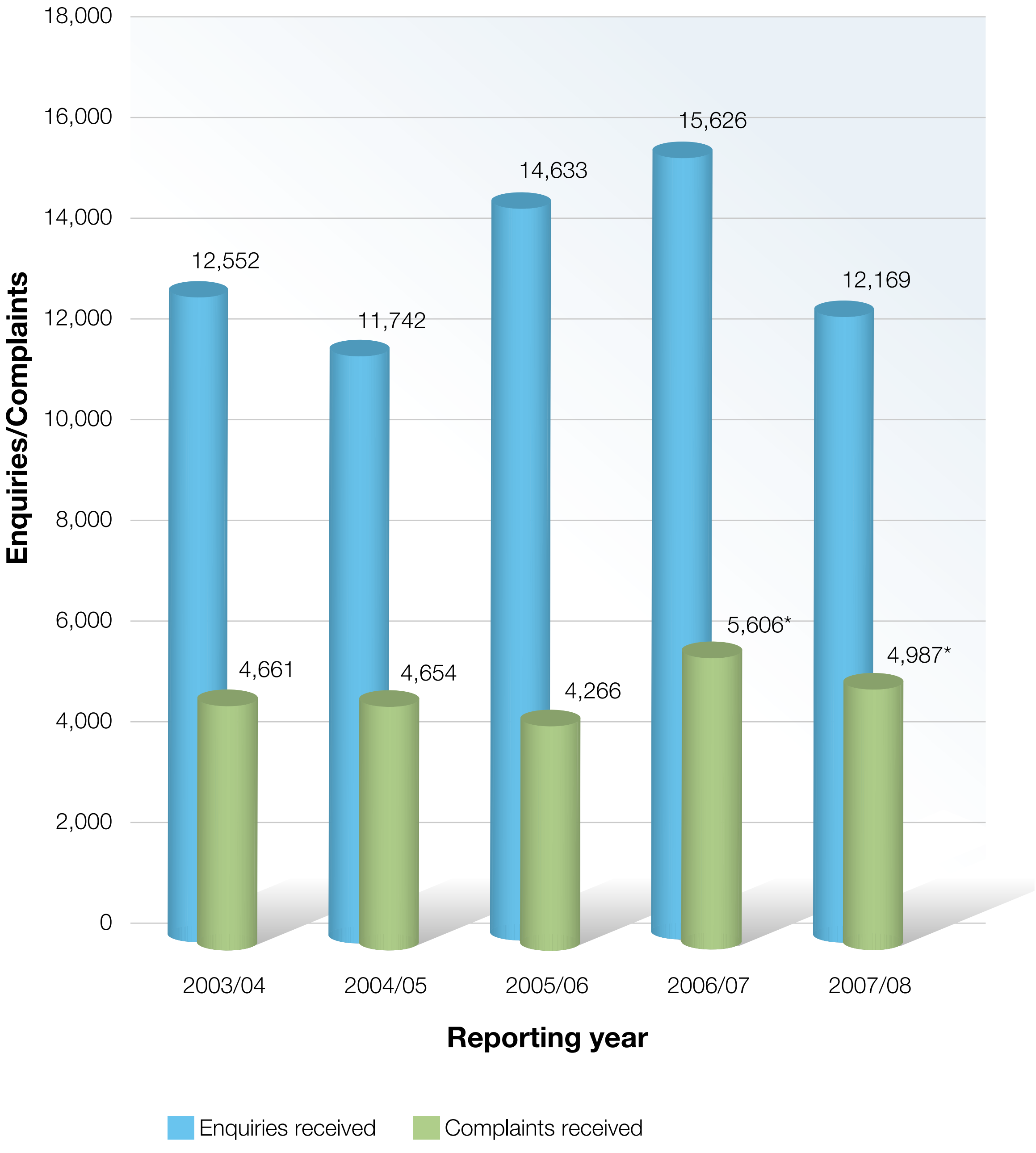
Table 2

Enquiries/Complaints Received



* Figures exclude "complaints to others copied to us"